

Results Summary

2. Personalisation features implemented

1. Are there any personalisation features currently on your intranet or portal?

	Response Percent	Response Total
Yes	47.3%	207
No	52.7%	231
Total Respondents		438
(skipped this question)		0

3. Personalisation

2. What personalisation features or functionality have been implemented on your intranet or portal?

	Response Percent	Response Total
Ability to choose 'portlets'/dashboard elements	44%	74
Personalised bookmarks ('my links')	61.9%	104
Personalised documents ('my documents')	31%	52
Personalised news	40.5%	68
Personalised/individual 'home pages'	42.9%	72
View Other (please specify)	24.4%	41
Total Respondents		168
(skipped this question)		270

3. What percentage of users (staff) have made use of the personalisation features? (In other words, what has been the level of adoption or uptake.)

	Response Percent	Response Total
Unknown	41.1%	69
0-9%	16.7%	28
10-19%	7.7%	13
20-29%	4.8%	8
30-39%	3%	5
40-49%	5.4%	9
50-59%	4.8%	8

60-69%	3.6%	6
70-79%	1.2%	2
80-89%	1.8%	3
90-100%	6.5%	11
View Other (please specify)	3.6%	6
Total Respondents		168
(skipped this question)		270

4. How have you determined this figure?

	Response Percent	Response Total
Estimate (no concrete figures)	36.9%	59
Web analytics or other direct measurements	15.6%	25
User surveys	3.8%	6
Not applicable (I answered 'Unknown' to the previous question)	32.5%	52
View Other (please specify)	11.2%	18
Total Respondents		160
(skipped this question)		278

4. No personalisation

5. Are you planning to implement any personalisation features on your portal or intranet in the next 12 months?

	Response Percent	Response Total
Yes	39.1%	84
No	27%	58
Unsure	34%	73
Total Respondents		215
(skipped this question)		223






6. If yes, what features or functionality are you planning to add?

	Response Percent	Response Total
Ability to choose 'portlets'/dashboard elements	54.7%	58
Personalised bookmarks ('my links')	59.4%	63
Personalised documents ('my documents')	44.3%	47
Personalised news	56.6%	60







Personalised/individual 'home pages'		44.3%	47
View	Other (please specify)		10.4% 11
		Total Respondents	106
		(skipped this question)	332

5. About you

7. Where are you located?

		Response Percent	Response Total
North America		30%	107
South America		0.8%	3
Europe		26.9%	96
Asia		3.9%	14
Australasia		36.4%	130
Africa		0.3%	1
View	Other (please specify)		1.7% 6
		Total Respondents	357
		(skipped this question)	81

8. How many staff in your organisation?

		Response Percent	Response Total
Less than 100		17.4%	62
101 - 500		16.8%	60
501 - 1,000		12.9%	46
1,001 - 10,000		31.9%	114
10,001 - 50,000		12.3%	44
More than 50,000		8.7%	31
		Total Respondents	357
		(skipped this question)	81

9. Which sector are you in?

		Response Percent	Response Total
Public sector (government)		32.6%	116
Private sector (for-profit)		49.7%	177

View	Educational  Non-profit  Other (please specify) 	8.7% 31 5.3% 19 3.7% 13
Total Respondents		356
(skipped this question)		82

10. Any other comments on personalisation?

View	Total Respondents	76
(skipped this question)		362